$50.00 Water Deposit and
$11.40 Prepaid Sanitation
Fee (garbage)

CITY OF AURORA WATER DEPARTMENT
AURORA, NEBRASKA
APPLICATION FOR WATER SERVICE

Owner ( )
I,_____ Renter ( )
(Please Print Name)

hereby make application to the Aurora Water Department, for a supply of water to

_____
(Address)

_____ _____
Telephone Number Employer

_____ _____
Spouse or Responsible Party Spouse's Employer

Number of people living at this residence_____.

In consideration of the supplying of water to said premises, I do hereby agree to pay, or cause to be paid to the said Department, its regular water rates for the water so supplied to said premises; the sewer use fee set for such water usage and the monthly sanitation fee as set by Council; to make payments at the periods and on the terms provided by the rules and regulations of said Department and to comply with and conform to all ordinances and rules of the City of Aurora, governing consumers of water obtained from the Water Department of said city, that may from time to time be in force, and for any violation thereof, and for the non-payment of water rates as provided therein, I do hereby consent that the water may be turned off by said Department and remained turned off until all arrearages shall be paid , together with a reconnect charge of $31.95 for turning the water on again. And I hereby consent that said Department shall have the right to shut off water at any time, due to any unavoidable accident, or for the purpose of making repairs or extensions.

_____ _____
Signature of Applicant Date signed

If rental property, please state the name and address and telephone number of owner.

_____ _____
Name Telephone Number

_____
Address

_____
City State Zip Code

CITY OF AURORA
WATER-SEWER-SANITATION
905 13TH STREET
AURORA, NE 68818-2409
BANK COLLECTION AUTHORIZATION

NAME OF BANK_____

BANK ROUTE NUMBER_____

ADDRESS OF BANK_____

_____

BANK TELEPHONE NUMBER _____

CUSTOMER BANK ACCOUNT NUMBER_____

TYPE OF ACCOUNT- CHECKING-SAVING-OTHER(please specify)_____

_____

I hereby authorize the City of Aurora to collect payment of my water/sewer/sanitation bill from the above financial institution until such time as I may cancel this arrangement.

_____ _____
CUSTOMER NAME (please print) TELEPHONE NUMER

_____ _____
CUSTOMER SERVICE ADDRESS MAILING ADDRESS

_____ _____
CITY STATE ZIP CODE CITY STATE ZIP CODE

_____ _____
DATE SIGNATURE

CITY WATER DEPARTMENT
905 13TH STREET
AURORA, NEBRASKA 68818-2409
(402) 694-6992

PROCEDURE POLICY FOR WATER & SEWER

1. All new customers shall be required to make application for water service, and may request a Third-Party Notice Procedure. Such contracts for water service are non-transferable.

2. A service deposit of $50.00 shall be collected from all new customers establishing an account for water and sewer plus one month sanitation fee collected in advance.

3. Water meters shall be read monthly where possible and bills for Water/Sewer/and Sanitation will be billed monthly. ALL BILLS ARE DUE UPON RECEIPT. All bills shall be deemed delinquent if not paid by the tenth (10th) of the month following billing.

4. FOR THE CONVENIENCE OF OUR CUSTOMERS, WE HAVE A DRIVE UP DROP BOX ON THE WEST SIDE OF CITY HALL.

5. In addition to the monthly usage fees, as established by Council action, all bills for water, sewer, and sanitation services which remain unpaid after the tenth of the month following billing will be subject to an additional ten (10%) percent charge of the total bill.

6. Arrangements for payment can be made IF made BEFORE THE DELINQUENT DATE: ARRANGEMENTS FOR PAYMENT CAN ONLY BE MADE ONE TIME FOR EACH MONTHLY BILLING.

7. A DISCONNECT NOTICE will be sent on the 11th of the month. If payment is not received in our office on or before seven days from the date the disconnect notice is mailed; WATER SERVICE WILL BE DISCONTINUED. Water will remain off until ALL UNPAID BALANCES plus a reconnect fee of $31.95 is paid. If the reconnection is done before 8:00am or after 5:00pm, the reconnection fee is $63.90 Said fee and ALL CHARGES due must be paid before the water will be reconnected.

8. IF YOUR BILL IS COLLECTED AT THE BANK OR IS PAID BY CHECK AND THE BANK NOTIFIES US THAT THERE IS INSUFFICIENT FUNDS TO COVER AMOUNT, WATER WILL BE SHUT OFF IMMEDIATELY AND A CHARGE OF $31.95 reconnect charge and an insufficient fund charge of $25.00 will be added to the total amount due.

9. As a courtesy to our customers, we have a computer program that automatically calls your residence to remind you that your water will be shut off on a specific day and time if payment is not received in our office.

10. Residential Sewer rates will be calculated based on an average of water used during December, January, and February, unless weather conditions prevent reading meters in a timely manner. This rate, billed in March, will be retained all year. (Commercial customers will have sewer use fees recalculated each month.)

11. For any new customer, and non-metered customers, the sewer use charge upon inception of usage will be a flat amount derived from the average residential customer usage, until the following March when they will be recalculated.

12. When a customer moves from one residence to another residence, the sewer use fee they had established at the former residence moves with them, until the following March when it is time to recalculate the rate.

13. Customers having a water leak that changes their normal sewer use during the months of December, January and February and have brought it to our attention, will have their sewer use fee adjusted when the leak is fixed. (They must notify us when the leak is fixed.) These customers are required to pay all sewer use fees assessed until the leak is fixed. The adjustment will normally be made by using the gallon figure from the next reading after the leak is fixed.

14. The disconnect notice for DOMESTIC SUBSCRIBERS only, shall contain the following information:

    The reason for proposed disconnection.

    A. A statement of intention to disconnect unless payment is made in full or arrangements are made regarding payment of bill. (Payment arrangements must be in WRITTEN FORM available at City Hall, and MUST BE MADE BEFORE BILLS ARE DELINQUENT.)
    B. The date service will be disconnected.
    C. The name, address, and telephone number of the department to whom an inquiry or complaint may be made.
    D. The rights of a subscriber, prior to the disconnection date, to request a conference regarding a dispute over such proposed disconnection.
    E. No disconnection shall be made prior to the conclusion of the conference.
    F. The disconnection may be postponed by filing with our office within five (5) days after receipt of the disconnection notice a duly licensed physician's certificate certifying that someone in the household has an existing illness or handicap that would suffer an immediate and serious health hazard if the disconnection is made. A thirty (30) day postponement will be granted, one time only, from the date of filing the certificate.
    G. Welfare recipients may qualify for assistance in payment of the water bill and should contact their caseworker.
    H. There will be a reconnection charge of $30.00 plus payment in full after any disconnection, or other arrangements such as an installment payment plan may be made.

15. Discontinuance of Service; Dispute: Conference; Appeal of Domestic Subscriber.

    A. Upon such written request for a conference being given to the designated utility employee he/she shall set the time and date within fourteen (14) days of the date of the request. He/she shall notify you in writing of the time and date. This conference shall relieve the utility of any further action prior to the disconnection of service. The subscriber may, prior to the scheduled conference, give good and sufficient reason that he/she will be unable to attend the conference at the appointed date and time. The utility shall make a reasonable effort to reschedule the conference.
    B. Based solely on the evidence presented, the employee of this utility shall make and render such decision, as he/she shall deem fit. Disconnection of the utility shall be the last resort after all other remedies are exhausted.
    C. When an adverse decision shall be given, it may be appealed to the management office of the board of the utility. The procedure of such appeal is on file in this office and upon request will be given to any subscriber.
    D. When an appeal has been filed, this office shall set and notify the subscriber of the time and place. This appeal shall follow the set procedure.
    E. At such appeal hearing, the subscriber may be represented by legal counsel or other spokesperson. Files and records pertaining to this dispute may be examined and copied at least three (3) days before the scheduled hearing. Witnesses may present evidence. Other witnesses may be cross-examined and confronted. A record of the proceedings may be made at the subscriber's expense.

16. Interruptions or disconnections made necessary for repair, maintenance, or health and safety reasons do not apply to this act.

17. The disconnect notice for Non-Domestic Subscribers, defined as Municipalities, Cities, Villages, Political Subdivisions, Companies, Corporations, Partnerships, and Businesses of any nature shall contain the following information.

    A. The Municipal Clerk shall give written notice of such delinquency and demand payment immediately.
    B. In the event that the bill is not paid within seven (7) working days, after the sending of said notice the Water Commissioner shall cut off service the following day.

18. LIEN: If a customer shall for any reason remain indebted to the Municipality for water service furnished, such amount due, together with any rents and charges in arrears, shall be considered a delinquent water rent which is hereby declared to be a lien upon the real estate for which the same is used.

19. CONSUMER USE: No consumer shall supply water to other families, nor make a tap or connection with the pipe upon the premise for alteration, extension or attachment without the permission of the Water Commission.

20. RESTRICTED USE: The Municipality may order a reduction in the use of water or shut off the water on any premises in the event of a water shortage.

21. FIRE HYDRANTS: It is unlawful for any unauthorized person to open or attempt to open any hydrant and draw out water.

22. POLLUTION: It is unlawful for any person to pollute or attempt to pollute any stream or source of water supply of the Municipal Water Department.

OTHER CITY REGULATIONS

9-201. BUILDING PERMITS Required. Any person intending to build anew structure, add to existing structures, or make any structural changes to the outside perimeter of existing buildings with the zoning limits of the City, regardless of cost, shall obtain, before commencing work in connection therewith, a Building Permit as provided for herein. Where the intention is to otherwise repair or improve an existing building or structure as a cost in excess of fifteen hundred Dollars ($1,500.00) excluding labor costs, a building permit shall also be obtained before commencing work in connection therewith. No person shall erect, construct, enlarge, or improve any building or structure or cause the same to be done within an area of Special Flood Hazard (Zone A) without first obtaining a separate Flood Plain Development Permit for each such building or structure, including the placement of a mobile home. Application for building permits shall be made upon forms provided by the City Clerk. Cost: $10.00

9-302. BUILDING MOVING PERMIT Required. Pursuant to the statutes of the State of Nebraska, including section 17-142, no person shall move any building over, along, or across any highway, street, or alley in the City without first obtaining a permit from the City Clerk. Cost: $20.00

EFFECTIVE APRIL 22ND, 1998

CITY OF AURORA, NEBRASKA
INFORMATION OF CITY OWNED AND OPERATED FACILITIES

CITY HALL: Located at 905 13th Street. Offices include: Mayor, City Administrator, Clerk/Treasurer, Water, Sewer and Sanitation Billing Departments, Street Commissioner, Zoning Administrator, and Park Superintendent. COUNCIL MEETING AT HELD IN THE COUNCIL CHAMBERS ON THE SECOND AND FOURTH TUESDAYS OF EACH MONTH AT 7:30 p.m. Office Hours: 8:00 a.m. to 5:00 p.m. Monday thru Friday. Telephone No. (402) 694-6992

FOR THE CONVENIENCE OF OUR WATER-SEWER-SANITATION CUSTOMERS, WE HAVE A DRIVE UP DROP BOX ON THE WEST SIDE OF CITY HALL. NEBRASKA PUBLIC POWER PAYMENTS CAN ALSO BE DROPPED OFF AT THIS SITE.

POLICE DEPARTMENT: Located at 715 12th Street is normally open from 8:00 a.m. to 5:00 p.m. Monday thru Friday for Police business and for purchasing DOG TAGS. Telephone No. (402) 694-5815

FIRE HALL: Located at 906 13th Street. For any business other than fire or emergency, contact City Hall or the Fire Chief. All burning is banned unless a permit is granted by the Sheriff's Office. (715 12th Street).

LIBRARY: Alice M. Farr Library is located at 1603 L Street.
OPEN HOURS:

Monday, Wednesday, Thursday	12:00 Noon to 9:00 p.m.
Tuesday	9:00 a.m. to 9:00 p.m.
Friday	12:00 Noon to 6:00 p.m.
Saturday	9:00 a.m. to 2:00 p.m.
Sunday	Closed

SWIMMING POOL: Located in Streeter Park north of Highway 34 (Q Street) just off of 12th Street. Opens on or near Memorial Day, closes in August.
OPEN HOURS:

Monday thru Friday	1:00 p.m. to 5:00 p.m.
Nights	7:00 p.m. to 9:00 p.m. Except for Monday & Wednesday
Monday night is Family Night	7:00 p.m. to 9:00 p.m.
Wednesday night is for private parties	7:00 p.m. to 9:00 p.m.
Saturdays, Sundays, Holidays	1:00 p.m. to 9:00 p.m.

All admission cost includes Nebraska sales tax.

Watch for ad in the Aurora News Register for price changes.
Private swimming lesson available: Call 694-2992
Red Cross swimming lesson available: Watch for ad in the Aurora News Register for sign up date.

CITY PARKS:

STREETER PARK:

Located north of Highway 34 (Q Street) at 12th Street. This park boast a great play area for children; a horseshoe court for all ages; several picnic shelter areas with BBQ grills; a lighted double tennis court (users are asked to please turn off the lights when leaving tennis courts); two Lions Club ballfields located at the northern end of the Park and the above mentioned Swimming Pool. This park has 20 camper sites with electricity hookups and the sewer dump station is across the street north of the Swimming Pool. The City charges no fee for the camper sites but ALL DONATIONS ARE ACCEPTED AND APPRECIATED and are either mailed to the City at 905 13th Street, Aurora, NE 68818 or can be put in the donation box on site.

MITCHELL FIELD:

Located at 12th Street between "A" and "C" Streets is one of the nicest baseball parks in Nebraska for Legion Baseball. Across the street from Mitchell are the two Optimist Fields and Martin Field. At the west side of Mitchell Field is the Edgerton Field.

REFSHAUGE PARK:

Located at Highway 14 (16th Street) between "C" and "E" Streets. This park has a great play area for children; clean restrooms; Lions picnic shelter; ballfield located on the west side of the park off 14th Street; Skate park (users are asked to please turn off the lights when leaving skating area).

COLE PARK:

Located off Highway 34 (16th Street) between 7th and 8th Street. This park has a great play area for children; nice picnic shelters; and a great place to relax.

CITY SANITATION SERVICE:

Clark Brothers Sanitation, 1-800-872-8502 is the sanitation hauler for the City of Aurora. Your regular monthly sanitation fee is included with your regular monthly water and sewer billing. Sanitation routes are on designated days and sanitation must be out by 8:00am on your designated day to the front curb. Central Waste also has curbside recycling. Call them for container and rules. Grass Service is also available.

LANDFILL SITE:

Located one mile east of the Highway 14 and Highway 34 Intersection, then south one half mile on west side of road. Contains a compost site for grass and leaves and an area for the disposal of tree limbs. Grass and leaves must be kept separate from tree limbs and must not contain any cans, bottles or other debris. There is no charge if landfill is open, but there is a $10.00 fee to open the gate. A ROLL-OFF CONTAINER is available for large items such as furniture. There is a charge for these items and all construction materials. Metal, air-conditioners, or white goods CANNOT be put in roll-off container. Contact private salvage operator for these items.

SUMMER HOURS

Wednesday 1:00pm to 7:00pm

Saturday 9:00am to Noon, 1:00pm to 4:00pm

WINTER HOURS

Wednesday 1:00pm to 5:00pm

Saturday 9:00am to Noon, 1:00pm to 4:00pm

CLARK BROTHERS SANITATION
Commecial Industrial Residential
Grand Island, Nebraska
1-800-87208502

Dear Customer,

Central Waste Disposal is pleased to offer a free weekly curbside pickup of recyclables for our customers.

We will provide one free 18-gallon teal recycle bin for convenient storage of the materials. The pickup day will be every Tuesday. We ask that the full container be place at the curb by 8:00 am on that day. Please put your container out only when it is full.

We will pick up the following materials, and they should be prepared as indicated:

Aluminum Cans	Clean
Newspaper	Anything that comes in the newspaper is acceptable
#1 Plastic*	Clean and lids removed
#2 Plastic*	Clean and lids removed
Tin Cans	Clean (labels can be left on)

*Look on the bottom of your plastic containers. The number inside the triangle of arrows determines the type of plastic.

Newspapers can be put in a paper bag and placed on top of your container. Other materials need to be placed loose in container (not in paper or plastic bags).

Plastic motor oil and anti-freeze containers cannot be recycled.

Thank you for using our recycling program.

Sincerely

CENTRAL WASTE DISPOSAL, INC.

CITY OF AURORA

WATER/SEWER/SANITATION
AURORA CITY HALL
905 13TH STREET
AURORA, NE 68818
(402) 694-6992 Teresa, Carol or Barb

ELECTRICITY
NEBRASKA PUBLIC POWER DISTRICT
905 13TH STREET
AURORA, NE 68818
1-877-275-6773
OR (402) 694-3287 Karen

NATURAL GAS
Black Hills
1-800-303-0752

TELEPHONE/CABLE/INTERNET
HAMILTON TELECOMMUNICATIONS
1001 12TH STREET
AURORA, NE 68818
(402) 694-5101
OR 1-800-821-1831